Information and Referrals

Please call Petaluma Fair Housing at 707-765-8488 if you have a problem or question that relates to rental housing practices such as: evictions, notices to vacate, rent increases, unpaid rents, repairs, damages, deposits, privacy, or housing discrimination in the City of Petaluma.

We are a neutral party. We provide services to tenants and landlords regarding property located within Sonoma County. We seek to resolve disputes between Landlords and tenants by promoting communication and encouraging fair, responsible, and reasonable landlord and tenant practices.

Helpful Telephone Numbers

- California Rural Legal Assistance: 707-528-9941
- Council on Aging Legal Services: 707-525-0143
- North Bay Association of Realtors: 707-542-1579
- Recourse Mediation Services: 707-525-8545
- Sonoma County Housing Authority: 707-565-7500
- Sonoma County Lawyer Referral: 707-546-5297
- Sonoma County Superior Court: 707-521-6610
- Small Claims Court Advisor: 707-521-6534
- Department of Fair Employment & Housing: 800-884-1684
- Department of Housing & Urban Development: 800-347-3739
- Mobile Home Ombudsman: 800-952-5275
- California Department of Real Estate
- Sacramento: (916) 227-0864
- Oakland: (510) 622-2552

Contact Us
Phone: 707-765-8488
Email: admin@petalumapeople.org
Web: www.petalumapeople.org

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Sonoma County Fair Housing
Petaluma People Services Center

PETALUMA FAIR HOUSING
A Program of Petaluma People Services Center
Providing Information, Mediation and Referral Services to Tenants, Landlords and Housing Providers Regarding:

- Housing Discrimination
- Evictions
- Rent Increases
- Security Deposits
- Leases and Contracts
- Occupancy Standards
- Repairs and Maintenance
- And other Housing Questions
- There is no fee for these services

Fair Housing Counseling:
Fair Housing of Sonoma County helps any person in Sonoma County who has been discriminated against in the rental, sale, financial or appraisal of housing. FHOSC investigates complaints and coordinates referral services to assist individuals when their rights under the State and Federal Fair Housing laws have been violated.

All community members should be well sheltered, safe, and socially supported.

Clues of Possible Discrimination
The sign says “vacancy” and the manager says, “it is rented,” or the newspaper ad continues to appear.
The story you are told in person is different from the information given on the phone
You are told, “you wouldn’t like it here,” or “there’s no place for children to play.”
You are told that you cannot install a wheelchair ramp or other accessibility modifications.
You are told “that’s too many people for this unit.”
The manager says “the unit is on an upper level near the pool and would not be safe for children.”

A Landlord May Require
- Past landlord reference
- Income sufficient to manage the rent
- Credit reference
- First month’s rent
- Security deposit
All of this is legal if the same requirements, standards and conditions are applied to everyone, equally.

Federal and State laws prohibits housing discrimination on the basis of race, color, religion, national origin, gender, marital status, familial status (children), physical or mental disability, sexual orientation, age, or other arbitrary form.

Information and Referrals
Information on your rights and responsibilities
Written information on Landlord/Tenant Law
Model Rental Agreement and rental notices
Tips on how to avoid common rental problems
Information on discrimination and housing rights; including referrals
Fair Housing Practice training are available to members of the housing industry
Mediation is available to help Landlords and Tenant